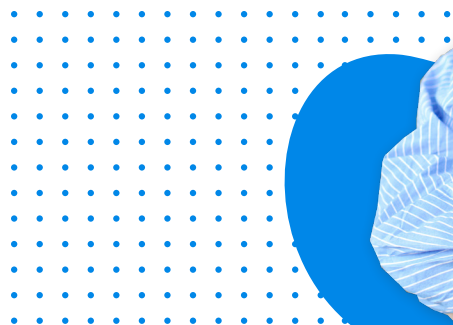


Healthcare is complicated – we're here to make it easier.



Concierge Services

Pivot Health short-term medical plans include concierge services at no additional cost to help your clients navigate the complexities of healthcare—from finding providers, to understanding coverage and resolving billing issues. This hands-on support reduces confusion, builds trust, and enhances the overall value of your product offering.

Care Navigation

Finding the right healthcare provider shouldn't be a guessing game. Our concierge team connects members to trusted, high-quality providers that meet their needs—saving time, reducing frustration, and improving satisfaction.

Retention Support

When members get overwhelmed by healthcare, they often disengage. Our advocacy services provide personalized, step-by-step guidance that helps members feel supported and understood—building loyalty and increasing retention.

Balance Bill Protection

Balance billing can be a major source of stress and confusion for members—often leading to dissatisfaction and attrition. Our advocacy services offer expert support to resolve these issues quickly and fairly, helping members feel protected and heard. By removing financial friction, we strengthen trust and deliver value.

844-630-7500—your direct line to expert support.



Insurance Benefit
AdministratorsSM